

CITY OF MINEOLA  
Work Order Tracking Report By Requested Date  
Completed From: 11/01/2020 To: 11/30/2020

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
002-0015300-004	A	SMITH GARY R 713 W. BLAIR	14207	Sewer Back Up Instructions: customer had Hurst plumbing out and they said the back up is most likely on the city side. Customer is asking for city to come out and check. Field Comment: ran & cleared city main(stoppage was found on the city main) talked tp customer & let him know. fz,m m,jo. 11/02/2020	11/02/20-10:31	11/02/20-10:31	11/02/20-14:18	1		11/02/20	10474225	12141385	
005-0003300-002	A	GOLDTHORN DAWN 1043 N. JOHNSON	14220	Sewer Back Up Instructions: Field Comment: Ran city main, no blockage. Ran camera in customer line, found problem at tap. To correct problem 11/4/20. FZ	11/03/20-08:32	11/03/20-08:32	11/03/20-10:00	1		11/03/20	10010729	10182347	
007-0009600-001	A	HUMPREYS MARY K 712 N. PACIFIC	14223	Sewer Back Up Instructions: NEED LINE FLUSHED. PLUMMER THERE FROM HURST PLUMMING SAMUEL. SEWER BACK UP Field Comment: FZ,MM RAN LINE & CLEARED IT. ALSO REPAIRED SECTION OF PIPE. 11/3/2020	11/03/20-10:23	11/03/20-10:23	11/03/20-14:24	1		11/03/20	9957494	10228768	
003-0002300-002	A	PUCKETT SARAH 704 N. JOHNSON	14232	Sewer Back Up Instructions: Triple G is out now ran sewer 3 times can't clear, asking if city can come out asap. They are at the corner of N. Johnson & Good Field Comment: CITY MAIN NOT STOPPED. PLUMMER WAS WORKING ON CUSTOMER LINE,JUST WANTED CITY TO LOCATE MAIN LINE FOR THEM. 11/04/2020	11/04/20-15:12	11/04/20-15:12	11/04/20-09:48	1		11/04/20	9957138	12094410	
005-0010900-000	A	ALPERT MARGARET S 927 KINGS LANE	14233	Sewer Back Up Instructions: Please READ: plumber called and he said that the City sewer line has roots in it. Call plumber after you find out what the problem is 903-714-4432 Field Comment: Manny and Jimmy ran customer clean out sewer. Line clean. Camera ran found stoppage in city line. Cleared stoppage. 11/05/2020	11/05/20-08:51	11/05/20-08:51	11/05/20-14:49	1		11/05/20	10474352	09530961	
004-0006700-005	A	WESSELS OLIVIA P 812 WIGLEY STREET	14247	Sewer Back Up Instructions: the clean out has sewage coming out, hurst plumbing called Field Comment: run customer clean out, line is clear now	11/06/20-08:32	11/06/20-08:32	11/06/20-14:19	1		11/06/20	9957080	12099883	
005-0009800-004	A	GILBREATH BILLIE 603 GREENVILLE HWY.	14265	Sewer Back Up Instructions: sewer is backing up Field Comment: customer line is full of roots, advised customer to contact plumber	11/10/20-09:35	11/10/20-09:35	11/12/20-09:32	1		11/12/20	10070772	10266533	
002-0029000-000	A	V.F.W. POST 671 W. BROAD	14332	Sewer Back Up Instructions: Donny Gant called in and said the VFW has a sewer back. They came in to the building having sewage backed up inside. He claims this is a city issue, told him we will get someone there as soon as possible Field Comment: ran main and unstopped	11/18/20-12:11	11/18/20-12:11	11/19/20-09:37	1		11/19/20	8537067	10278954	
002-0029000-000	A	V.F.W. POST 671 W. BROAD	14331	Sewer Back Up Instructions: Field Comment: ran main and unstopped	11/18/20-12:36	11/18/20-12:36	11/19/20-09:36	1		11/19/20	8537067	10278954	

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Completed From: 11/01/2020 To: 11/30/2020

12/02/20  
13:52

Page: 2

Account Number	S T	Customer Name/Address Desc	Work Order Number	Work Order Description	Date/Time Issued	Date/Time Requested	Date/Time Completed	Units	Meter Reading	Read Date	Meter Number	Special Meter ID	Special Meter Id 2
004-0029700-005	A	MORTEGA ESTEFANIA 1015 E. BROAD #1	14342	Sewer Back Up	11/19/20-12:56	11/19/20-12:56	11/20/20-10:47	1		11/20/20	9956837	12097381	
				Instructions:	customer called plumber and problem was not solved.								
				Field Comment:	ran end of clean out, got it unstopped								
001-0008810-002	A	SAUCEMAN DWAIN 417 W. BLAIR	14348	Sewer Back Up	11/20/20-10:17	11/19/20-17:00	11/19/20-18:30	1		11/19/20	8398576	10322381	
				Instructions:									
				Field Comment:	Ran customer clean out to clear stoppage. Called out by dispatch. RO								
008-0009500-000	A	STEPHENS DERRY-BILLIE 122 LANDERS	14376	Sewer Back Up	12/01/20-09:57	11/20/20-18:39	11/21/20-08:44	1		11/21/20	9955645	10210619	
				Instructions:									
				Field Comment:	Went out 11/20/20 from 6:39 PM until 9:15 PM. Unable to locate customer clean out. Came back out 11/21/20 @ 8:44 AM. Customer had located clean out. Ran clean out to clear stoppage. Called out by Will lam Crump. MM								
001-0008810-002	A	SAUCEMAN DWAIN 417 W. BLAIR	14378	Sewer Back Up	12/01/20-10:05	11/28/20-12:31	11/28/20-14:27	1		11/28/20	8398576	10322381	
				Instructions:									
				Field Comment:	Tried to run customer clean out, unable to clear, Advised customer to contact a plumber. Stoppage is on customer line. Called out by dispatch. FZ								
004-0022500-004	A	SPARKMAN TIMOTHY BRANDON 1033 EMILY LANE	14379	Sewer Back Up	12/01/20-10:13	11/29/20-16:44	11/29/20-17:41	1		11/29/20	9956900	12099486	
				Instructions:									
				Field Comment:	Ran customer clean out to clear stoppage. Called out by dispatch. FZ								
Number of work orders: 14 Units: 14			Completed: 14	Not Completed: 0									